

Seasonal Vaccines (Flu and COVID-19) frequently asked questions

Please refer to the FAQs below for questions you may have regarding the 2025-2026 seasonal vaccine season for flu and COVID-19.

General Questions

01 What seasonal vaccine products are currently being offered?

Flu vaccine offerings, presentation types, and components

Manufacturer name	Presentation	Form	Size	NDC	Age indication	CPT code
AstraZeneca	FluMist® Quadrivalent	Spray	Box of 10 (0.2 mL intranasal sprayer)	66019-0311-10	2-19 years	90672
GlaxoSmithKline	Fluarix® Trivalent	PFS	Box of 10 (0.5 mL PFS)	58160-0884-52	6+ months	90686
	Flulaval® Trivalent	PFS	Box of 10 (0.5 mL PFS)	19515-0810-52	6+ months	90686
Seqirus	Afluria® Trivalent	PFS	Box of 10 (0.5 mL PFS)	33332-025-03	3+ months	90688
	Flucelvax® Trivalent	PFS	Box of 10 (0.5 mL PFS)	70461-655-03	6+ months	90674
	Fluad® Trivalent	PFS	Box of 10 (0.5 mL PFS)	70461-025-03	65+ months	90694
Sanofi Pasteur	FluBlok® Quadrivalent	PFS	Box of 10 (0.5 mL PFS)	49281-0724-10	18+ years	90682
	Fluzone® Trivalent	PFS	Box of 10 (0.5 mL PFS)	49281-0424-50	6+ months	90686
	Fluzone® High-Dose Trivalent	PFS	Box of 10 (0.5 mL PFS)	49281-0124-65	65+ years	90662

COVID-19 Vaccine Offerings, Presentation Types, and Components

Manufacturer	Size	Age indication	SAP Material#
Pfizer	Box of 10 (0.48mL SDV)	5 - 12 years	10300693
	Box of 10 (0.25 mL NF PFS)	12+ years	10300668

02 When can I begin placing orders for flu and COVID-19 vaccines?

We are currently accepting preorders for both flu and COVID-19 product offerings and will continue to accept orders for the duration of the 2025-2026 seasonal vaccines season.

03 Who can place preorders for flu and COVID-19 vaccines?

Any of our customers can preorder seasonal vaccines.

04 How do I place a preorder?

Visit our convenient [online preorder tool](#) to reserve your doses today.

05 Why should I preorder seasonal vaccines?

By preordering vaccines, not only do you guarantee timely delivery, but you also secure your products amidst fluctuating demands. Further, you secure additional benefits, including the following:

- **Priority Shipping:** Preorder your vaccines now to receive priority shipping based on manufacturers' schedules. By preordering, you receive an earlier shipping window which helps avoid potential supply chain limitations.
- **Price Protection:** You will benefit from price protection by receiving the lowest authorized price from the product order date to the shipment date – including GPO contract pricing if applicable.
- **Flexible Returns:** You can return a percentage of your unused flu and COVID19 vaccines in accordance with manufacturers' terms and conditions.
- **Ordering Convenience:** Order anytime from wherever you are using our convenient options: online, email, phone, or fax.
- **Knowledge:** Your dedicated seasonal vaccine team is here to assist you throughout the entire season.

06 If I preorder, when will I receive my vaccine order?

We process shipping doses as soon as they are available from the manufacturer. Historically, preordered doses begin shipping mid-to-late August and continue through November. Once preorders are fulfilled, we will ship orders as placed.

07 Who should I contact if I have additional questions or need assistance with placing a seasonal vaccine order?

Our dedicated seasonal vaccine team is here to assist you throughout the entire season. Email seasonalvaccines@amerisourcebergen.com or reach out to your dedicated account representative today.

FAQs about Flu Vaccines

01 What is the priority shipping preorder deadline for flu vaccines?

The priority shipping preorder deadline for flu vaccines is May 31, 2025. Preorders will continue to be accepted until all orders are fulfilled. After preorder fulfillment is complete, additional orders will be shipped as placed.

02 What is the return policy for flu vaccines?

We accept return requests for unused doses for credit at the end of the season based on manufacturers' terms and conditions. Please refer to our [2025-2026 flu vaccine return policy](#) for additional details. All requests must comply with the terms listed in the return policy to see that they are processed appropriately.

03 Is there a minimum order requirement for flu vaccines?

No, there is no minimum order quantity required for current flu offerings.

04 Will multi-dose vials be available?

Due to the [Centers for Disease Control and Prevention's \(CDC\) guidance](#), multidose vial (MDV) flu vaccines are no longer available to order through Cencora for the 2025-2026 season.

**If you have an existing reservation for Sanofi Fluzone MDVs, you will receive your preordered vials. If you have an existing reservation for Seqirus Afluria or Flucelvax MDVs, your preordered vials will be converted to PFS. If you would prefer to cancel your MDV preorder, please reach out to seasonalvaccines@amerisourcebergen.com*

FAQs about COVID-19 vaccines

01 What is the priority shipping preorder deadline for COVID-19 vaccines?

The priority shipping preorder deadline for COVID-19 vaccines is August 15, 2025. Preorders will continue to be accepted until all orders are fulfilled. After preorder fulfillment is complete, additional orders will be shipped as placed.

02 What is the return policy for COVID-19 vaccines?

We accept return requests for unused doses for credit at the end of the season based on manufacturers' terms and conditions. Please refer to our [2025-2026 COVID-19 vaccine return policy](#) for additional details. All requests must comply with the terms listed in the return policy to see that they are processed appropriately.

03 I can still order 2024-2025 season COVID-19 vaccines. When will this end?

We will stop shipping COVID 19 vaccines from the 2024-20254 season on **July 15, 2025**. To provide continuity in receiving COVID 19 vaccines without interruption, we encourage you to preorder your 2025-2026 vaccines now.

04 Is there a minimum order requirement for COVID-19 vaccines?

There is no minimum order quantity for COVID-19 vaccines.

05 How do I place an order for COVID-19 vaccines?

Place a preorder online via ABC Order to order your doses today.

06 What is the recommended guidance for COVID-19 vaccinations?

For more information on COVID-19 vaccines, please visit [CDC Recommendations](#)